

Trusted Alternative Contact

Pantaenius is licenced to hold your personal data and policy information within the terms of the General Data Protection Regulation (GDPR). Your data may only be disclosed to the insurers of your policies, to their authorised representatives, or if disclosure is required by law, unless you have given us permission to disclose information to any other person.

This can create difficulties, either if you are away sailing, or if you ask any other person to contact us on your behalf. Refusal to disclose information to, or to take instructions from, a friend, a spouse or other relative, or a business colleague, can cause delays in providing assistance to you when you are away from home, and may be construed as unnecessary red tape. In order to avoid this, we would ask you to complete this form advising us of any person with whom you permit us to discuss your insurance and from whom we can take instructions on your behalf.

If you do not complete and return this form, no information about your insurance will be passed to any other person except as noted above, and no instructions will be accepted from any person alleging to act on your behalf. This includes providing copy policy documents.

The information you provide will enable us to verify the identity of the person with whom we are speaking. It will not be used for any other purpose.

Name:	Date of Birth:
Address:	
Relationship to Policyholder:	
Name:	Date of Birth:
Address:	
Relationship to Policyholder:	
I authorise Pantaenius to discuss my insurance with, and take instructions from, the person(s) named above. This	
instruction cancels any previous instruction I have given Pantaenius.	
Signed:	
Date:	Customer Number:

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CLAIMS DEPARTMENT PANTAENIUS ONLINE Helpline (Emergency Use Only) Phone 01752 601166

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