

Charter Claim Form

Trip Cancellation Expenses Insurance Travel Abroad Health Insurance Personal Accident Insurance

Policy No.:	Claim No.:
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A. Policy Holder:

Name:	
Address:	
Phone:	Mobile:
Email:	
Type of vessel/name of vessel:	
Skipper at the time of the damage/claim:	
Driving/Sailing license (type/no.):	
Location of loss:	
Date of loss/time:	

Does the policy holder and/or the insured person have any additional insurances, which can be claimed in connection with this loss? Yes No
If yes, please indicate address of insurer; type of insurance, policy no. and where applicable, claim no.

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B. Concerned Crew Member/Claimant

Name:	
Address:	
Phone:	Mobile:
Email:	
Skipper at the time of the claim event:	

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Reason for travel cancellation (Trip Cancellation case) / type of illness (Travel Abroad Health Insurance case) course of accident (Personal Accident Insurance):

Bank details for reimbursements

I agree when submitting the claim to Pantaenius, that my personal data will be saved and made available to insurers, surveyors, law firms and other authorities etc. in so far Pantaenius deems this necessary in order to handle the claim. After closure of the claim, my data will be saved according to the data protection law currently in force.

Please note that whenever an insured event occurs, you must provide complete and true information. The insurers would point to the fact that in case of a breach of the existing obligation to provide information or explanations, there is a risk that they would be released from the obligation to provide benefits. Should a third party be entitled to the benefits payable under the contract, the said third party is equally obliged to provide information and explanations.

I hereby attest to the accuracy of the afore mentioned declaration

Please note: Our current Privacy Policy can be found under Pantaenius.fr/privacypolicy.

What to do in case of claim?

Fast and competent customer assistance in case of claim is the biggest priority for us. To enable us to have a smooth handling, please do the following:

- Inform Pantaenius immediately, latest 2 working days upon notice, about the claim, via phone 377 97 70 12 01 or via Internet on www.pantaenius.fr.
- If you can not go on a journey, the arrival and departure arrangements and eventually the charter agreement have to be cancelled immediately to keep the cancellation costs as low as possible.
- Please take note to collect proofs for the damage and for its extent.
- Please add to your claim form the charter contract; proofs of the damage (appropriate photos, police report, medical certificate) and eventually the cancellation invoice as well as the confirmed crew list of the charterer.



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