



Instruction to your bank or Full Name(s) and Address of Policy Holder(s) Full Name(s) building society to pay by Address **Direct Debit** Post Code Service User Number Bank Account Name: (As shown on Bank a/c) 0 9 8 **Frequency of Payments** Account holders address if different to the above Monthly Half -Yearly Address Quarterly Post Code Annually Legal Expenses and any policy where there is NO Bank/Building Society account number associated Hull policy MUST be paid annually. Instruction to your Bank or Building Society **Branch Sort Code** Please pay Pantaenius UK Ltd Direct Debits from the account detailed in this instruction subject to the Name and address of Bank or Building Society safeguards assured by the Direct Debit Guarantee. To: The Manager I understand that this Instruction may remain with Bank/Building Society Pantaenius UK Ltd and if so, details will be passed Address electronically to my bank/building society. Signature(s) Post Code Customer No: (which you can find on your Policy Schedule or Invoice) Date If using a tablet or mobile device to complete this form the email button may not work on some devices. If this is the case, please use the share

This guarantee should be detached and retained by the Payer.

function on your device to email the form to directdebitsuk@pantaenius.com

Banks and Building Societies may not accept Direct Debit Instructions from some types of account.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Pantaenius UK Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Pantaenius UK Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Pantaenius UK Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Pantaenius UK Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.